

# Weatherization Assistance Program

The Weatherization Assistance Program helps lower energy costs for income-eligible households. Services are determined after an on-site energy audit.

## WEATHERIZATION

- helps reduce energy costs;
- conserves energy;
- increases comfort in the home;
- improves safety and health standards;
- preserves housing stock; and
- provides jobs.

## HOW DOES THE PROGRAM WORK?

The weatherization program has four steps:

1. An application is submitted to the local service provider to determine program eligibility;
2. An energy audit of the home is conducted to identify needs;
3. The home is weatherized; and
4. Home is inspected to assure quality of work completed.

## WHAT SERVICES ARE INCLUDED?

Services might include but are not limited to:

- air sealing of cracks and holes to reduce heat loss;
- insulation of attics and walls;
- heating system repairs or replacement;
- providing efficient lighting and refrigeration;
- window and/or outside door repair or replacement; and;
- minor repairs which are needed to ensure maximum efficiency of the weatherization services performed.

## WHO DOES THE WORK?

Program services are delivered through the NYS Homes and Community Renewal's (HCR) statewide network of local service providers who may use their own licensed crews or hire local private contractors to perform the work.

## WHAT IS THE QUALITY OF THE MATERIALS USED?

HCR requires providers to purchase and use materials that meet state and federal government standards. HCR offers providers training in quality control and material use.

## IS THERE A CHARGE FOR WEATHERIZATION SERVICES?

All services are provided without cost to the occupant of the home. However, owners of rental buildings must invest funds toward the cost of weatherization services performed on their property.

## WHO IS ELIGIBLE FOR WEATHERIZATION SERVICES?

Eligibility is based on household income relative to federal low-income guidelines. If a household contains a member who receives Supplemental Security Income (SSI), Public Assistance, Food Stamps, or Home Energy Assistance Program (HEAP) benefits, the household is considered automatically eligible for weatherization services.

## ARE RENTERS ELIGIBLE FOR SERVICES?

Yes, applications are accepted from renters, homeowners, and rental property owners.

## WHAT TYPE OF HOME IS ELIGIBLE?

An eligible home might be a manufactured or single-family home, apartment building or a single room occupied as separate living quarters.

## CAN THE WEATHERIZATION ASSISTANCE PROGRAM HELP ME FIND OTHER SOURCES OF ENERGY AID?

Yes. Local providers are knowledgeable in the assistance programs from such agencies as the NYS Office for the Aging, the Office for Temporary and Disability Assistance, and gas and electric utility companies. Weatherization staff may help you apply for grants or loans from these agencies and others.

## WHO FUNDS THE WEATHERIZATION PROGRAM?

HCR's Weatherization Assistance Program is funded annually by the US Department of Energy. In addition, HCR receives funds for Weatherization activities from the Low-Income Home Energy Assistance Program funded by the US Department of Health and Human Services through the NYS Office of Temporary and Disability Assistance.

## HOW CAN I APPLY?

Contact a local service provider in your county for program information and an application. You can also contact the HCR Regional Office which serves your county. Contacts are listed below.

## FOR MORE INFORMATION

Visit HCR's website at [www.nyshcr.org](http://www.nyshcr.org), click "Programs" then "Weatherization Assistance Program."

## HCR REGIONAL OFFICE

### BUFFALO REGION

Electric Tower, Suite 105

535 Washington Street

Buffalo, NY 14203

Phone: 716-847-7955

Counties Served: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming, and Yates.

## LOCAL SERVICE PROVIDERS

### ERIE COUNTY

City of Buffalo Only - Neighborhood Housing

Services of South Buffalo, Inc.

(716) 837-0071

City of Buffalo Only - Lt. Colonel Matt

Urban Human Services Center of Western NY

(716) 893-7222

Supportive Services Inc.

(716) 685-6252

### GENESEE COUNTY

Community Action of Orleans and

Genesee, Inc.

(585) 343-7798 and

Toll Free, 1(888) 871-9673



**38-40 STATE STREET**  
**ALBANY, NY 12207**  
**1-866-275-3427**  
**WWW.NYSHCR.ORG**



**HEAP Income Guidelines 2012 – 2013**  
**Monthly Household Gross Income Can Not Exceed:**

Household Size	Gross Monthly Income	Household Size	Gross Monthly Income
1	\$2,138	7	\$5,550
2	\$2,796	8	\$5,673
3	\$3,453	9	\$5,797
4	\$4,111	10	\$5,920
5	\$4,769	11	\$6,346
6	\$5,427	11+	+ \$495

<b>January</b>		Erie County Senior Services Home Energy Assistance Program Outreach Sites					<b>2013</b>
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
	31	1 HOLIDAY	2 Zion Missionary Baptist Church 179 East Ferry St. Buffalo	3 Depew Town Hall 85 Manitou Depew	4	5	
6	7 Lackawanna Senior Center 230 Martin Rd. Lackawanna	8 Town of Tonawanda Senior Center 291 Ensminger Rd. Tonawanda	9 North Buffalo Community Center 203 Sanders Rd. Buffalo	10 Elim Christian Fellowship 70 Chalmers St. Buffalo	11	12	
13	14 Tonawanda Senior Center 33 Main St. City of Tonawanda	15 Evans Town Hall 8787 Erie Rd. Angola	16 Delaine Waring A.M.E. Church 680 Swan St. (Fellowship Hall) Buffalo	17 Edward Saunders Community Center 2777 Bailey Ave. Buffalo	18	19	
20	21 HOLIDAY	22	23 Crucial Center 230 Moselle St. Buffalo	24 Seneca Babcock Community Center 1168 Seneca St. Buffalo	25	26	
27	28 Hispanics United 254 Virginia St. Buffalo	29	30 Dorothy J. Collier Community Center 118 East Utica St. Buffalo	31			

<b>February</b>		Erie County Senior Services Home Energy Assistance Program Outreach Sites					<b>2013</b>
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
					1	2	
3	4 Blasdell Village Hall 121 Miriam Rd. Blasdell	5 Grand Island Golden Age Center 3278 Whitehaven Rd Grand Island	6 Alden Community/ Senior Center 13116 Main St. Alden	7 Town of Cheektowaga Recreation Dept. 2600 Harlem Rd. Cheektowaga	8	9	
10	11	12 Orchard Park Municipal Bldg. 4295 S. Buffalo Orchard Park	13	14	15	16	
17	18 HOLIDAY	19	20 West Seneca Senior Center 4620 Seneca St. West Seneca	21	22	23	
24	25 Seneca Babcock Community Ctr. 1168 Seneca St. Buffalo	26	27	28			

**HEAP Community Access Site hours are 9:00am to 4:00pm unless otherwise indicated. Interviews are conducted on a first come, first served basis. Senior Services administers this HEAP component, but all Household types are welcome to apply at these locations, regardless of age. If you need more information, call the HEAP hotline at 858-7644 or visit: <http://www.erie.gov/depts/seniorservices/index.asp>**